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United Nations Transitional Administration
in East Timor



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Administration Transitoire des Nations Unies
au Timor Oriental

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NOTIFICATION

ON FEES IN RELATION TO ELECTRICITY SERVICES

The Transitional Administrator,

Pursuant to the authority given to him under United Nations Security Council Resolution 1272 (1999) of 25 October 1999,

For the purposes of establishing the level and liability for fees in relation to electricity services provided by UNTAET,

For the further purpose of amending the Schedule of user charges in relation to electricity services under Directive No. 2000/6 issued by this Office on 26 July 2000,

Hereby notifies the following:

The Schedule of user charges in relation to electricity services as set forth in the attachment shall be effective as from 1 January 2000, until replaced or modified.

The present notification will be published in the Official Gazette of East Timor, pursuant to UNTAET Regulation No. 1999/4.

Jean-Christian Cady
Acting Transitional Administrator

SCHEDULE OF USER CHARGES IN RELATION TO ELECTRICITY SERVICES

Section 1 **Purpose of Schedule**

The purposes of this Schedule are:

- (a) to ensure the provision of an effective electrical power supply to East Timor;
- (b) to provide the Power Service of UNTAET (Power Service) with adequate powers to meet that objective;
- (c) to broaden and increase fees for electricity supply based on the cost of electricity service provided; and
- (d) to introduce new charges to meet the cost of electricity service provision.

Section 2 **Standards for Electrical Installations**

The Power Service is authorized to establish the requirements and standards for electrical installations and works in East Timor.

Section 3 **Scope of Fees**

- 3.1 A fee shall be levied for the consumption of all electricity supplied by the Power Service where consumption is greater than 300 kilowatt-hour (kWh) per month.
- 3.2 The occupier of the premises being metered or where electricity consumption has been otherwise calculated shall be liable to pay the fees for electricity.
- 3.3 Charges shall be levied anywhere in East Timor that electricity is supplied by the Power Service.

Section 4
Level of Fees

4.1 Connection fees as follows shall be levied and shall be payable at the time of supply connection:

CUSTOMER TYPE	TYPE OF SERVICE	CONNECTION FEE
Domestic	Single phase service with no meter and current limiting circuit breaker (2 Amps)	US\$15
Domestic	Single phase service with meter	US\$40
Commercial	Single phase service with meter	US\$100
Commercial	Three phase service with whole of current type meter (no current transformers)	US\$150
Commercial	Three phase service with current transformer type meter installed by the customer	US\$200
Commercial	Three phase service with current transformer type meter installed by the Power Service not exceeding 300 Amps	US\$600
Commercial	Three phase service with current transformer type meter installed by the Power Service exceeding 300 Amps	US\$1000

4.2 Where the Power Service has agreed to provide high voltage services, or services from multiple sources (more than one feeder), or services provided in excess of 20 meters from the nearest suitable power line, or any other special case, it must recoup from the customer the cost of providing those services. The costs are a debt to the Power Service and may be recovered accordingly.

4.3 Customers connected prior to 1 November 2000 shall be liable to pay the Connection Fee at the moment when an existing meter is inspected and registered or when a new meter is installed.

4.4 An energy tariff for each kWh shall be calculated monthly in accordance with the following formula:

$$\text{energy tariff per kWh} = (\text{US\$0.0986} \times \text{CFP/BFP}) + \text{US\$0.117 per kWh}$$

where

CFP = the current fuel price in US\$ per litre delivered to power stations in Dili

BFP = the base fuel price of US\$0.26 per litre

and the outcome of this formula will be rounded up to the nearest US\$0.001 per kWh

4.5. The Power Service shall, in the event of any increase in the fees payable per kWh, provide to customers notice of the same within a reasonable period.

4.6 The fee for the provision of an electricity line, other than those services detailed in section 4.2 of the present Schedule, to a customer shall be US\$100 per month for a second and each additional line to the customer's premises.

Section 5 Application of Fees

5.1 Fees are payable by the following customer categories:

(a) Domestic: Premises principally used for long-term residential accommodation (provided, hotels and boarding houses where a fee is paid for occupancy of the accommodation on a commercial basis are categorized as commercial customers).

(b) Commercial: All other premises including government, businesses, institutional premises, foreign missions, humanitarian organizations, churches, hotels, boarding houses, public utilities and services.

5.2 Tariffs shall be payable where electricity consumption exceeds 300 kWh per month. To avoid any doubt, once the electricity consumption exceeds 300 kWh the tariff applies to all electricity consumption.

5.3 Tariffs shall be charged and billed monthly.

5.4 Where a meter is not fitted, or fails or is not feasible, assessments for bills shall be made using reasonable and defensible methodology, the basis of which shall be provided and explained to the customer on demand.

Section 6 Payment of Fees

6.1 All fees and tariffs levied pursuant to this Schedule shall be paid into the account of the Central Fiscal Authority at the Central Payment Office or its nominated agency within 14 days of the date of the bill issued in accordance with Section 4 of UNTAET Directive No. 2000/6.

6.2 Failure to make payment in accordance with section 6.1 of the present Schedule will result in the electricity supply being disconnected.

6.3. Before electricity supply will be restored the outstanding bill must be paid and the user:

(a) will be charged to reconnect to the system at the rates specified in section 4.1 of the present Schedule; and

(b) may be charged a prepayment of up to US\$1000 or the total of the previous month's billing (whichever is the lesser).

6.4. Section 6.3(b) of the present Schedule shall not apply to a customer who consumes 300 kWh or less of electricity per month.

6.5. Electricity supply disconnected in accordance with this section 6 will not be restored outside normal working hours.

Section 7 Meter Reading Fee

7.1 A monthly meter reading fee of US\$10 shall be charged for users who have meters installed on their premises and who consume more than 300 kWh per month.

7.2. The fee set forth in Section 7.1 of the present Schedule will be waived if the customer provides their meter reading and customer number in writing to the Power Service office, Infrastructure Building, Caicoli within 7 days after the end of the calendar month for which the charge is due and collects the resulting bill from the Power Service office as directed within 14 days after the end of the calendar month for which the charge is due.

7.3. Users providing their own meter reading in accordance with section 7.2 of the present Schedule will be subject to at least two routine reading inspections annually.

Section 8 Disconnection

8.1 The Power Service may disconnect electricity supply to a user if:

(a) a user is able to generate their own electricity power and requires more than 60 amps of electricity supply at low voltage; or

(b) a user's installation is likely to cause the supply of electricity to be overloaded, unreliable or dangerous.

8.2 The Power Service in exercising this discretion must take into account the need to provide an effective supply of electricity to East Timor.

Section 9 Refusal to Connect

- 9.1 The Power Service may refuse to connect electricity supply to a person if:
- (a) the person is able to generate their own electricity power and requires more than 60 amps of electricity supply at low voltage;
 - (b) the person's installation is likely to cause the supply of electricity to be overloaded, unreliable or dangerous; or
 - (c) the person's installation is more than 40 meters from a high voltage line or the Power Service does not have low voltage supply in the vicinity.
- 9.2 The Power Service may require a person to install a transformer in order to reduce the electricity load on the low voltage system.
- 9.3 The transformer installation must be approved by the Power Service before it is installed.
- 9.4 The Power Service in exercising this discretion must take into account the need to provide an effective supply of electricity to East Timor.

Section 10 Service Rules

Users must comply with the Service Rules published by the Power Service as amended from time to time.

Section 11 Interference with Assets

- 11.1 Any damage or interference with the correct operation of the meter installed on the premises or an illegal connection to the premises may result in disconnection and a repair fee of up to US\$500. The Power Service will also estimate and bill the customer for electricity consumption for the period.
- 11.2 Electricity supply will be disconnected until the repair fee is paid.
- 11.3 Repeat interference may result in permanent disconnection of electricity supply to the premises.

Section 12
Entry by Employees

12.1 An occupier must provide reasonable access to employees of the Power Service at reasonable times for the purpose of installing electricity supply equipment, reading of meters or checking the installation or any other official purpose.

12.2 Employees will carry identification tags or letters of authority and will make these available for inspection by the occupier.

12.3 Failure to comply with the provision of 12.1 may result in electricity supply being disconnected. A reconnection fee will be charged at the rates specified in section 4.1 of the present Schedule.

Section 13
Generation of Electricity by the Customer

Metering installations shall be configured so that electrical energy generated by the user's own generating equipment is not recorded by the Power Service meter and hence is not billed. Generating facilities must be electrically isolated from the Power Service mains supply.

Section 14
Prior Charges

14.1 Every user who:

- (a) consumes 2000 kWh or more of electricity per month; or
- (b) requires 60 amps or more of electricity supply,

must pay for the estimated electricity consumption of their premises between 1 January 2000 to 1 November 2000

14.2 The Power Service will estimate a user's electricity consumption where a meter reading is unavailable, but has reason to believe that billable consumption has occurred, using normal industry methodologies.

14.3 The amount to be paid by a user will be at the rate of US\$0.123 per kWh.

14.4 The user must pay a bill issued by the Power Service under this section within one month of its issue.

14.5 A penalty of 10% per month (pro rata) on the outstanding amount of the bill will be imposed by the Power Service for non-payment.

Section 15 Right of Review

15.1 A person to whom a bill has been issued by the Service under section 14 of the present Schedule may, within 30 days of the date of the bill, request a review of the bill by an independent panel as provided in this section (Independent Panel).

15.2 The Independent Panel shall be comprised of:

- (a) an appointee of the Cabinet Member for Finance;
- (b) an appointee of the Cabinet Member for Infrastructure (not being an officer of the Power Service); and
- (c) a representative of the Chamber of Commerce.

15.3 The Independent Panel must report to the Power Service within 14 days of the demand for a review.

15.4 A user may, within 14 days of the date of the report of the Independent Panel, appeal the decision thereof to the tribunal for the review of administrative matters of the East Timor Transitional Administration or, pending its establishment, the District Court for the District of Dili. The decision of the tribunal for the review of administrative matters of the East Timor Transitional Administration or, pending its establishment, the District Court for the District of Dili shall be final and shall be implemented by the Power Service.

15.5 In the event the Independent Panel or the tribunal for the review of administrative matters of the East Timor Transitional Administration (or, pending its establishment, the District Court for the District of Dili) orders a reduction, in whole or in part, of the bill issued by the Power Service, the Power Service shall re-issue a bill in accordance with the order thereof.

15.6 The penalty provided under section 14.5 of the present Schedule shall accrue during the period of review and appeal; provided, however, in the event the bill issued by the Power Service is reduced, in whole or in part, by the Independent Panel or the tribunal for the review of administrative matters of the East Timor Transitional Administration or, pending its establishment, the District Court for the District of Dili, the accrued penalty shall be reduced in proportion to the reduction in the bill.

Section 16 Entry into Force

Liability for revised fees shall commence from 1 November 2000.

Section 17
Previous Notification

This Schedule supersedes all prior Schedules and Notifications relating to electricity services, including the Schedule attached to the Notification dated 26 July 2000.